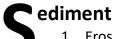


## **Education Plan**

Created with input from partners at a strategic planning meeting on June 18, 2018 at the Department of Natural Resources facility in Clemson, SC. Partners included city and county staff and a council member, representatives from non-profits, Clemson University staff and students, and Clemson Extension agents. Input included prioritizing pollutants of concern, developing a list of contributing behaviors, and brainstorming barriers and benefits for each behavior. This education plan will guide the efforts of the Anderson & Pickens Counties Stormwater Partners from July 1, 2018 to June 30, 2023.

## Top Three Pollutants of Concern (POCs) and Their Contributing Behaviors

Pollutant of Concern	Contributing Behaviors
Sediment	<ul> <li>Construction companies who do not properly install and maintain BMPs for erosion prevention and sediment control are contributing sediment to the local waterways.</li> <li>Homeowners with sediment issues who do not properly install and maintain BMPs are contributing sediment to local waterways.</li> </ul>
Litter	<ul> <li>People who contribute to roadside littering or improperly dispose of household items.</li> <li>People who dump their trash illegally in business dumpsters, causing them to overflow.</li> </ul>
Bacteria	<ul> <li>Septic systems that are not properly maintained/repaired.</li> <li>FOG (fats, oils, and grease) that are not disposed of properly.</li> <li>Dog owners who don't pick up and dispose of their pet waste.</li> </ul>



- 1. Erosion from Construction Sites
- 2. Residential Erosion

### 1. Erosion from Construction Sites

**Target audience:** Construction companies who do not properly install and maintain BMPs for erosion and sediment control

**Problem:** Some construction companies do not properly install and maintain BMPs for erosion prevention and sediment control.

Goal: Decrease time to stabilization and amount of bare soil.

**Objective:** Increase the number of construction sites that utilize BMPs for sediment control in a timely manner.

Message	Format and distribution	Resources	Evaluation
<ul> <li>It is the law to stabilize.</li> <li>Save time and money by doing it right.</li> </ul>	<ul> <li>Silt Fence and Beyond</li> <li>CEPSCI</li> <li>Economics brochure</li> <li>LID workshops</li> <li>IECA Field Day</li> <li>Post Construction BMP Inspector</li> <li>Homebuilder's Association presentations</li> </ul>	<ul> <li>SCASM</li> <li>Municipalities</li> <li>University</li> <li>Contractors and construction companies</li> </ul>	<ul> <li>Number of people who attend workshops &amp; evaluation data</li> <li>Number of brochures distributed</li> </ul>

### **Actions:**

- Host Silt Fence and Beyond workshop, with a new focus on economics.
- Create brochure that focuses on economics at pre-con meetings, directly to construction companies, Homebuilder's Association, etc.
- Continue offering and offer support for CEPSCI, IECA Field Day, LID workshops and other existing programs.

## 2. Residential Erosion

**Target audience:** Homeowners

**Contributing behavior:** Homeowners with sediment issues who do not properly install and maintain BMPs are contributing sediment to local waterways.

**Goal:** Decrease time to stabilization and amount of exposed soil.

**Objective:** Increase the number of BMPs installed for sediment control in a timely manner.

Message	Format and distribution	Resources	Evaluation
<ul> <li>Bare soil negatively impacts our water health.</li> <li>Sites need to be stabilized ASAP.</li> <li>Riparian buffers help protect your land from erosion.</li> </ul>	<ul> <li>Billboards</li> <li>Newspaper articles</li> <li>Factsheet geared toward homeowners</li> <li>Carolina Yards (CY) &amp; Rain Garden workshops</li> <li>Rain barrel sale, painting, building, etc.</li> </ul>	<ul> <li>University</li> <li>Municipalities</li> <li>Home &amp; Garden Information Center (HGIC)</li> </ul>	<ul> <li>Number of people who attend &amp; participant evaluation from workshops</li> <li>Rain barrels sold</li> <li>Viewership from billboards/ newspaper</li> <li>CY certifications</li> <li>Number of phone calls asking for help</li> </ul>
	Format and distribution, contd.		Evaluation, contd.
Actions	<ul> <li>Riparian buffer workshop</li> <li>Master Pond Manager &amp; Master Rain Gardener</li> </ul>		<ul> <li>Number of rain gardens installed</li> <li>Riparian buffer demo site</li> <li>Number of people accessing erosion factsheet</li> </ul>

- Host Carolina Yards & Rain Garden workshops.
- New and existing rain barrel programs.
- Host Master Pond Manager and Master Rain Gardener courses.
- Create homeowner erosion factsheet.
- Create regional billboard.

## itter

- 1. Litter
- 2. Illegal Dumping

# 1. Litter

**Target audience:** People Who Litter

**Contributing behavior:** People who contribute to roadside littering or improperly dispose of household items.

**Goal:** Decrease litter found on the land and in waterways.

Objective: Increase litt	er clean up campaigns	for streams.						
Message	Format and distribution	Resources	Evaluation					
<ul> <li>Litter is getting into the stormwater systems and our streams, polluting the environment and potentially causing storm drain failure.</li> <li>Litter can negatively affect tourism and property values and can increase crime.</li> </ul>	<ul> <li>Mass media</li> <li>Factsheets</li> <li>Newspaper articles</li> <li>Who to Call List</li> <li>List of approved dump locations</li> <li>Community clean-up efforts</li> </ul>	<ul> <li>Municipalities</li> <li>University</li> <li>Invested         organizations in         the county (Keep         America         Beautiful, Adopt a         Highway)</li> <li>Palmetto Pride or         other grants for         litter prevention         and clean-up</li> <li>Solid waste         departments</li> <li>Law         enforcement/         litter officers</li> </ul>	<ul> <li>Number of organized clean ups on streams</li> <li>Number of published articles about litter clean ups</li> <li>Number of bags of waste picked up</li> </ul>					

- Create or streamline online resources, including Who to Call list.
- Organize stream clean ups.

# 2. Illegal Dumping

Target audience: People dumping trash in business dumpsters

**Contributing behavior:** People who dump their trash illegally in business dumpsters, causing them to overflow.

Goal: Decrease illegal dumping and overflowing of business dumpsters.

**Objective:** Increase awareness and education of illegal dumping.

Message	Format and distribution	Resources	Evaluation
<ul> <li>Dumping homeowner trash in business dumpsters is illegal.</li> </ul>	<ul> <li>Mass Media</li> <li>Fact Sheets</li> <li>Educational packets for businesses</li> <li>Who to Call List</li> <li>List of approved dump locations</li> </ul>	<ul> <li>Municipalities</li> <li>University</li> <li>Chamber of Commerce</li> <li>Solid waste departments</li> <li>Law enforcement/ litter officers</li> </ul>	Number of signs distributed

- Create or streamline online resources, including Who to Call list
- Create signage for businesses with link to resources



### acteria

- 1. Septic System Maintenance
- 2. FOG Disposal
- 3. Dog Waste

# 1. Septic System Maintenance

Target audience: Homeowners on septic

**Contributing behavior:** Septic systems that are not properly maintained/repaired.

Goal: Decrease bacteria contributed by failing septic.

**Objective:** Increase awareness and proper maintenance of septic systems.

Message	Format and distribution	Resources	Evaluation
<ul> <li>Failing septic contributes to pathogens in the environment that can make humans sick.</li> <li>Save money by maintaining instead of waiting for failure.</li> </ul>	<ul> <li>Billboards</li> <li>Newspaper articles</li> <li>Updated fact sheets/postcards</li> <li>Economic emphasis</li> <li>Septic workshops</li> </ul>	<ul> <li>DHEC factsheets</li> <li>319 grants</li> <li>Septic companies</li> <li>Realtors</li> <li>University</li> </ul>	<ul> <li>Number of people who attend workshops &amp; program evaluations</li> <li>Self-reporting on state survey</li> <li>Site specific website hits on developed webbased material</li> <li>Number of magnets distributed</li> </ul>

#### **Actions:**

- Create map for septic in our counties and determine problem areas.
- Create workshop/presentation for septic owners.
- Develop online resources contractors, tips for inspection.
- Update septic postcard and create magnet.

# 2. FOG Disposal

**Target audience:** Homeowners and rental properties

Contributing behavior: FOG (fats, oils, and grease) that is not disposed of properly.

**Goal:** Decrease bacteria contributed by FOG-related sewer overflows.

**Objective:** Increase awareness and proper disposal of FOG.

Message	Format and distribution	Resources	Evaluation					
<ul> <li>FOG down drains can clog pipes and lead to sewer overflows.</li> <li>Save money on pipe repairs by properly disposing of FOG.</li> </ul>	<ul> <li>Apartment- specific FOG info</li> <li>Updated postcard</li> <li>Newspaper articles</li> </ul>	<ul> <li>Municipalities/ wastewater utilities</li> <li>Apartment rental offices</li> <li>HOAs</li> <li>DHEC</li> </ul>	<ul> <li>Number of educational materials distributed</li> </ul>					

- Distribute FOG magnets/ FOG lids to apartment complexes.
- Create poster/door hanger for apartment complexes.
- Write newspaper articles regarding residential FOG.

# 3. Dog Waste

Target audience: Pet owners

Contributing behavior: Dog owners are not properly picking up and disposing of their pet

waste.

Goal: Increase the amount of pet waste picked up and thrown away.

**Objective:** Increase awareness about why people should clean up after their pet.

Message	Format and distribution	Resources	Evaluation
<ul> <li>Pet waste contributes to bacteria pollution of our surface water.</li> <li>A small change in habit can make a big difference for water quality.</li> <li>Utilize pet waste stations when available.</li> </ul>	<ul> <li>Commercial and billboards</li> <li>Factsheet</li> <li>Dog park signage and education</li> <li>Puppy packets with educational material at dog adoption centers</li> </ul>	<ul> <li>University</li> <li>Adoption clinics</li> <li>Dog parks</li> </ul>	<ul> <li>Number of signed puppy pledges</li> <li>Number of pet waste bags clips distributed</li> <li>Viewership of mass media campaign</li> <li>Number of public events /programs where relevant information is distributed</li> </ul>

### **Actions:**

- Distribute pet waste bag clips.
- Get puppy pledges signed at adoption centers.
- Mass media campaign commercial and billboards.
- Update postcard.
- Create signage for pet waste stations.

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Sediment	Residential Erosion																		
ᅙ	Host Carolina Yards & Rain Garden workshops, every other year																		
Se	Continue offering existing rain barrel programs including school presentations																		
	and installations and rain barrel sale																		
	Host rain barrel painting program for the public																		
	Host Master Pond Manager course																		
	Host Master Rain Gardener course																		
	Create homeowner erosion factsheet																		
	Create regional billboard																		
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	Litter																		
	Create or streamline online resources, including Who to Call list																		
	Organize stream clean ups, four times per year																		
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